



City Council Workshop Report

Information Technology

Administration Department

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Top Accomplishments in 2010

- Implemented MailArchiver e-mail archiving system. This system has proven beneficial in managing multiple data requests.
- Launched new city web site. Held training sessions for 15 employees to keep site up-to-date.
- Cable franchise negotiations. Ongoing meetings with ad-hoc committee and attorney.
- Implemented CJDN security (network partitioning) for police department.
- Installed 3 VMWare hosts servers and virtualized a significant portion of our server infrastructure.
- Implemented a SAN (Storage Area Network) to support the virtualization effort.
- Implemented Blackberry Enterprise Server to Outlook synchronization with Blackberry phones.
- Fully implemented IP phones in two facilities.
- Integrated City Lab, Twin Bluff and Oakwood Cemetery into City network via fiber optics.
- Upgraded and customized Laserfiche Weblink
- Created new system and procedure for collecting live meeting audio in council chambers.
- Completed implementation of SSL VPN (virtual private network) for remote access.
- Consolidated phone service lists of all remote locations and audited for money saving opportunities.
- Replaced IVIS with new IDimage ID badge program.
- Completed implementation of eRPortal equipment maintenance system.
- Implemented SQL Server Maintenance plans and improved backup procedures.
- Coordinated implementation of Incinerator surveillance.
- Re-cabled Channel 6 Control Room.
- Replaced Nexus media server for Channel 6.
- Created public service announcement for City website.
- Began evaluation of Windows 7.